Tide

Strength in experience – Vision in the future

Tide AID

Multichannel communication and
Incident management portal

Tide AID

TAID is centralized portal for multi channel communication and incident management among different groups of people and devices regardless of location - globally

- Browser based portal, mobile applications for field personnel
- SaaS (Software As An Service) platform
- No startup costs or hardware installations

Business continuity planning

TAID is important part of corporate solution design to achieve accepted recovery time objectives

- Crisis management
- Situation awareness
- Rapid communication among remote personnel
- Field force toolkit
- Role based task assignment
- Group communication

Locations and Groups

TAID allows persons to be grouped any way needed for versatile communication and management needs

- Geographical areas
- Locations and groups on map
- Rapid mass messaging
  - SMS
  - Email
  - Computer alarms
  - Info screen alarms
  - Group phone calls
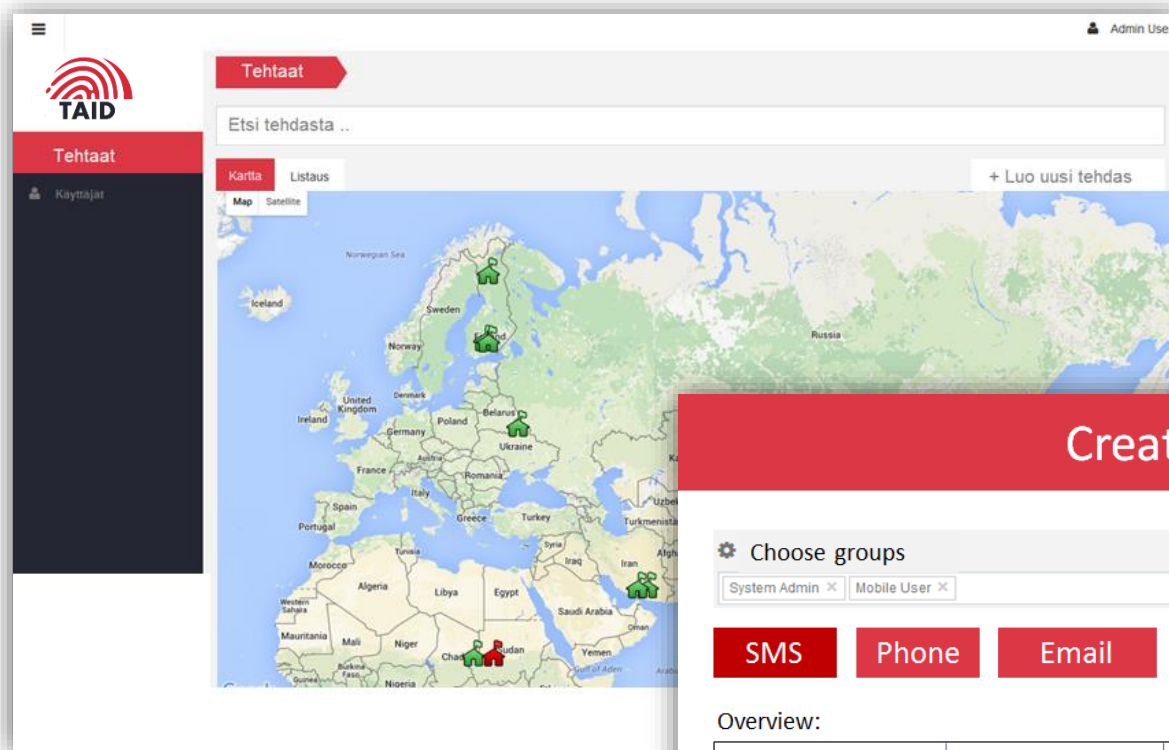- Dynamic groups - persons inside an area

Incident management

Starting group communication also generates incident that can be accessed with browser or mobile application

- Person comments
- Action and comment log
- Attachments
- Further communication

Look & Feel

Graphical overview of sites and incidents

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Thank you!

www.tide.fi